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Date: Nov 7, 2005




Name: Bryan Wempen
ID: 111224



Bank Teller Summary

General Reasoning (Cognitive)

Slower Processing
Accepts Simple & Repetitive Work

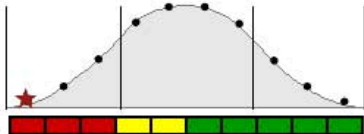


Faster Processing
Needs Intellectual Challenge

- Bryan learns new information and solves problems at an average rate of speed
 - May appreciate occasional special projects or tasks to keep them engaged in the job and avoid boredom
Question: Describe a situation when you were able to solve a very difficult problem for a customer and others acknowledged you for it. What was it like?

Conscientious (Organization)

Carefree
Impulsive

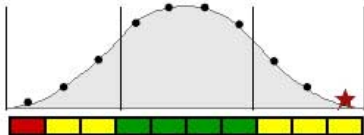


Detail Oriented
Dependable

- Unorganized nature may cause Bryan to overlook important details in banking transactions
 - Tends to be more easygoing and impulsive
Question: Tell about a time when you missed some important details involving a transaction and it created a problem. What happened?

Tough Minded

Cooperative
Agreeable

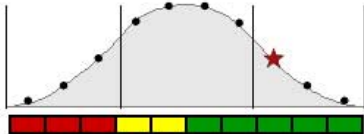


Direct
Determined

- Shrewd nature helps Bryan in their determination to find problems or issues with bank transactions
 - Tends to be tough minded, out-spoken and capable of dealing with difficult situations
 - Customers may view Bryan as too abrupt lacking the warmth and tact for good customer service
Question: Describe a time when you were really warm and friendly with a customer. What was the situation?

Conventional (Rules)

Open to New Experience
Flexible



Consistent
Structured

- Bryan tends to be consistent in following banking policies and procedures
 - Prefers a working environment that allows for structure and the use of tried and true problem solving which is found in many banking environments
 - Difficulty working in an environment where they are expected to be flexible and deal with continual change
Question: Describe a time when it seemed like the policies and procedures were changing too quickly and it was difficult to keep up. What was it like?